

View Your Account Information

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Service Outage: November 14, 2021

This service will be unavailable on Sunday, November 14, 2021, from about 10 a.m. until about 3 p.m. Eastern time, due to planned maintenance. Thank you for your patience.

Select **Log in to your Online Account** → → → →

Online Account is an online system that allows you to securely access your individual account information.

[Log in to your Online Account](#)

If you have questions about how to create an account, see [Secure Access: How to Register for Certain Online Self-Help Services](#)

Select **Create Account** on the left of the screen.
Click **Continue**.

Be sure you have everything needed before getting started. This should take 10-15 minutes.

- Full Name
- Email
- Birthdate
- Social Security Number (SSN) or Individual Tax Identification Number (ITIN)
- Tax filing status
- Current address

Click **Yes**.

- One of your financial accounts to verify your identity
 - Last 8 digits of Visa, Mastercard, or Discover credit card OR
 - Student loan OR
 - Mortgage or home equity loan OR
 - Home equity line of credit OR
 - Auto loan

Click **Yes**.

- Mobile phone number associated with your name (You will get a text code)

Click **Continue**.

Enter your name and email to send a code to your email address.

Keep the window open and check your email for the code.

Enter code and Click **Continue**.

Enter your personal information and click **Continue**.

Provide one of the requested account numbers to verify your identity. → → →
Click Continue.

The screenshot shows the IRS website's 'Verify your financial account number' page. At the top is the IRS logo. The main heading is 'Verify your financial account number'. Below this, a sub-heading reads: 'To prevent identity theft and protect the security of your tax information, you will need to verify your identity.' The instructions state: 'Provide one of the following active account numbers:'. There are five radio button options: 1. 'Last 8 digits of Visa, Mastercard, or Discover credit card' (with a note: 'We can't verify debit cards, corporate cards, Barclays, or some cards issued by banks in U.S. territories'). 2. 'Student loan account number' (with a note: 'We can't verify National student loans'). 3. 'Auto loan account number'. 4. 'Mortgage or home equity loan account number'. 5. 'Home equity line of credit account number'. A sixth option is 'I don't have a current credit card, student loan, auto loan, home equity loan, or mortgage'. To the right, a grey box titled 'Financial account information' contains a disclaimer: 'We will only use this information to verify your identity. You will not be charged any money and are not sharing any account balances with us.' Below this, it states: 'A soft inquiry will show up on your credit report to let you know that the IRS accessed your credit report information. This will not increase or decrease your credit score and lenders will not be able to see this.' Further down, it says: 'If you have a credit freeze, you authorize us to bypass that freeze to verify your identity.' At the bottom of the grey box, it says: 'If you do not wish to or cannot provide the information, you will not be able to register but other options are available to you.' Below the options, there is a line of text: 'By providing financial account information, I authorize the IRS to access my credit report for the purpose of verifying my identity.' At the bottom of the page is a blue 'CONTINUE' button with a right-pointing arrow.

Verify your phone number.
Click Send Message.

Enter the 6-digit activation code received via text message.
Click Continue.

Create a Username and Password.

The screenshot shows the IRS website's 'Create Your User Profile' page. At the top is the IRS logo. The main heading is 'Create Your User Profile'. Below this, a sub-heading reads: 'We've been able to confirm your identity. Now you will create a user profile. This is the last step in the process.' The main section is 'Create a Username and Password'. It contains three input fields: 'Username', 'Password', and 'Re-enter Password'. To the right of these fields is a grey box with instructions: 'Enter a username of your choice. The username should be 8-64 characters and cannot be an email address, SSN, or contain a space, or a special character (!@#%&'&').' Below this, it lists 'Password Rules': '• Between 8 and 32 characters long', '• Must contain at least one numeric and one special character (!@#%&'&*)', '• At least one uppercase and at least one lowercase letter.', and '• Matching password must be re-entered.' Below the password rules is an 'Email' field with the text 'lys_89@hotmail.com' and an 'Edit' link. The next section is 'Choose a Site Phrase', with the instruction 'Create a phrase that you will recognize when you login' and an empty input field. The final section is 'Choose a Site Image', with the instruction 'Select an image that you will recognize when you login' and a small image of an American flag.

Success! You have created a secure user profile.